DISABILITY AND COMMUNICATION ACCESS BOARD
Ka ʻOihana Hoʻokaʻaʻike no ka Poʻe Kīnānā

1010 Richards Street, Rm. 118 • Honolulu, Hawai'i 96813
Ph. (808) 586-8121 (V) • Fax (808) 586-8129 • (808) 204-2466 (VP)

Notice of Meeting

Disability and Communication Access Board
Annual Planning Meeting

Date: September 24, 2026
Time: 9:00 a.m. – 11:00 a.m.

Physical Meeting Location:

Kamamalu Building
1010 Richards Street, Room 118
Honolulu, HI 96813

Virtual Location:

Use the meeting link below. If the hyperlink does not work, copy and paste the URL into your web browser.

Meeting Link:
https://us02web.zoom.us/j/89027245931

Meeting ID: 890 2724 5931

Join by Phone:

Dial 1-646-568-7788 and enter meeting ID: 890 2724 5931

HOW TO TESTIFY:

Written testimony – There is no deadline for submission of testimony, however, to ensure the public as well as Board members are able to review testimony prior to the meeting, we request written testimony be submitted no later than 9:00 a.m. one business day prior to the scheduled meeting date and time.

- **To Submit by Email:** dcab@doh.hawaii.gov
- **To Submit by U.S. Postal Mail or Hand-Delivery:**

  Attention: Annual Planning Meeting - Testimony
  Disability and Communication Access Board
  1010 Richards Street, Room 118
  Honolulu, Hawaii 96813

- **To Submit via Facsimile: (808) 586-8129**

Oral testimony will be accepted via the remote testimony link or in-person at 1010 Richards Street, Room 111A and 111B, Honolulu, Hawaii 96813.

Testimony or comments presented by members of the public during the Board meetings shall be limited to three (3) minutes per agenda item. In compliance with the Americans with Disabilities Act (ADA), a reasonable amount of additional time shall be afforded to persons with a communication disability to present testimony or comments, if needed. Any person who needs additional time to present testimony or comments is encouraged to contact the DCAB office in advance of the meeting. This rule shall be placed at the beginning of all Board meeting agendas.

Members of the public may present comment or testimony during Board meetings on each agenda item. Public comment or testimony, if any, shall be presented on each agenda item before the Board deliberates on the item. After all public comment or testimony is presented, the Board shall deliberate on the agenda item without further comment or testimony from the public unless further public comment or testimony is requested by the Board.

HOW TO REQUEST ACCOMMODATION:

If you need an auxiliary aid/service or other accommodation due to disability, contact Cindy Omura or Scott Castor at (808) 586-8121 or dcab@doh.hawaii.gov as soon as possible. Requests made as early as possible have a greater likelihood of being fulfilled.

Upon request, this notice is available in alternate/accessible formats.

MEETING MATERIALS AND OTHER INFORMATION:

The agenda and meeting materials for this meeting are available for inspection at DCAB's office located at 1010 Richards Street, Room 118, Honolulu, Hawaii 96813 and on DCAB's website at: https://health.hawaii.gov/dcab/dcab-agendas-and-minutes/.

If the remote connection (via Zoom) is lost, the meeting will be recessed for up to thirty (30) minutes to restore communication. If the connection is lost, we will attempt to restart the meeting again with the same link. If the Board is unable to reconvene the meeting because neither audiovisual communication nor audio communication can be reestablished within thirty (30) minutes, the meeting will be automatically terminated.

If you have trouble entering the meeting, please contact Cindy Omura or Scott Castor at (808) 586-8121.

AGENDA

I. Call to Order

Review Remote Meeting Procedures

- This meeting is being recorded.
- A quorum of Board members is required to be visible on screen.

- If quorum is not achieved at the beginning of the meeting, the meeting will be cancelled within fifteen (15) minutes after the scheduled start time and updates will be made to any posted notices or calendar accordingly.
- If a Board member leaves the meeting permanently at any time, the Board member shall notify the Chairperson. If this results in a lack of quorum, the meeting will adjourn at that time.
- If a Board member leaves the meeting temporarily, the Board member shall notify the Chairperson. If this results in a lack of quorum, the Chair shall call a recess. If the Board member does not return within ten (10) minutes, the meeting will be adjourned.
- Raise hand to speak unless called upon.
- Identify yourself before speaking however public testifiers may use an alias to maintain anonymity.

II. Roll Call

III. Statement from Public and Written Testimonies Submitted

IV. Nomination and Vote of Slate of Officers for FY 2026-2027 – Chairperson and Vice Chairperson

V. Disability and Communication Access Board End of Year Report Fiscal Year (FY) 2025-2026

A. Staff Accomplishments relating to the Plan of Action's Goals and Objectives FY 2025-2026

1. Overview and Introduction
2. Philosophy
3. Civil Rights and Justice
4. Facility Access
5. Communication Access
6. Education and Training
7. Community Living
8. Emergency Preparedness
9. Transportation and Travel
10. Parking
11. Employment
12. Other Program Issues
13. Administration

VI. Disability and Communication Access Board Proposed Plan of Action for FY 2026-2027

A. Review of Standing Committees and staff recommendations for the proposed Plan of Action FY 2026-2027

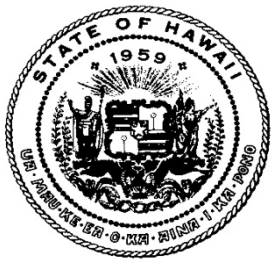
Objectives FY 2026-2027

1. Overview and Introduction
2. Philosophy
3. Civil Rights and Justice

4. Facility Access
5. Communication Access
6. Education and Training
7. Community Living
8. Emergency Preparedness
9. Transportation and Travel
10. Parking
11. Employment
12. Technology Accessibility
13. Administration

B. Discussion and Vote of Proposed Plan of Action FY 2026-2027

VII. Adjournment



DISABILITY AND COMMUNICATION ACCESS BOARD

END OF THE YEAR REPORT FY 2025-2026 AND RECOMMENDATIONS FOR PLAN OF ACTION FY 2026-2027

Approved _____

OVERVIEW AND INTRODUCTION

The Disability and Communication Access Board is comprised of seventeen (17) volunteer members appointed by the Governor. The members include persons with disabilities, parents or guardians of persons with disabilities, public and private providers of service, and other professionals with knowledge in the areas for which the Board has rulemaking authority. The Board was created to provide for more efficient coordination of State efforts to comply with disability access and civil rights laws through outreach and voluntary compliance. The Board has rulemaking responsibilities for administrative rules for facility access, communication access, and accessible parking.

The functions of the Board are as follows:

- Establish administrative rules for the design of buildings, facilities, and sites by or on behalf of the State and counties in accordance with Section 103-50, Hawaii Revised Statutes; approve site specific alternate design requests when an alternate design provides equal or greater access. Provide review and recommendations on all State and county plans for buildings, facilities, and sites in accordance with Section 103-50, Hawaii Revised Statutes.

- Establish administrative rules for the utilization of communication access services provided for persons who are deaf, hard of hearing, or deaf-blind in State programs and activities. Operate the Hawaii Quality Assurance System and its continuing education units program.

- Administer the Statewide program on parking for persons with disabilities, in accordance with Part III of Chapter 291, Hawaii Revised Statutes.

- Provide advice and recommendations on matters relating to access for persons with disabilities, with emphasis on legislative matters, administrative rules, policies, and procedures of the State and county governments.

- Review and assess the problems, needs, and the availability of adequate services and resources for persons with disabilities in the State, including all means of public and private transit both intrastate and interstate.

- Coordinate the efforts of the State to comply with the requirements of the Americans with Disabilities Act.

- Provide technical assistance and guidance to, but not limited to, State and county entities in order to meet the requirements of federal, State and county laws providing for access to persons with disabilities through public education programs and other voluntary compliance efforts.

While people with disabilities, approximately twenty percent (20%) of our population, are the beneficiaries of the Board's work, many of our activities are directed to other entities and individuals, including government (State and county), private service providers, employers and human resource personnel, design professionals, families, and the general public.

The purpose of this **Plan of Action** is to formalize the Board's philosophy that underlies its policy statements, and to set forth the goals and objectives that guide its actions for the period July 1, 2026 to June 30, 2027.

PHILOSOPHY

Persons with disabilities shall be accorded just and equal status, responsibility, and benefits in society. The following principles have been adopted by the Disability and Communication Access Board, and form the underlying philosophy for this document.

1. Persons with disabilities have the right to attain their highest level of independence, self-determination and self-support. In exercising self-determination, persons with disabilities have the right to make and express choices in all aspects of their lives.

2. Persons with disabilities shall have equal access to services from agencies that serve the general public.

3. Services provided by agencies and organizations specialized to serve persons with disabilities (e.g., the Developmental Disabilities Division, Adult Mental Health Division, the Division of Vocational Rehabilitation), shall be appropriately coordinated, and fully utilized to meet the needs of persons with disabilities and their families.

4. Accurate information and effective educational programs about issues affecting persons with disabilities are necessary to ensure that the potential and capability of persons with disabilities to make significant contributions to society are clearly developed, understood, and utilized.

5. Persons with disabilities have the right to be included in all community activities, including but not limited to, equal rights and responsibilities for choices and conduct.

6. The full array of Hawaii's resources shall be utilized as creatively and effectively as possible to provide the most beneficial services to persons with disabilities.

7. Every effort shall be made to overcome misconceptions and biases regarding persons with disabilities.

8. Persons with disabilities and their families have the right to accurate, understandable, and timely information to facilitate making decisions.

9. Programs and services shall be accessible and policies shall be flexible enough to address changing and varying needs of persons with disabilities.

10. Persons with disabilities and their self-defined families, as appropriate, shall be partners with professionals at all levels of goal setting, decision making, and policy formation.

11. The Board will ensure that all its activities are planned and conducted to provide equal access to persons without regard to race, color, sex, sexual orientation, national origin, language, culture, age or disability.

12. The Board will ensure that its mission, goals, and objectives are carried out with a Statewide focus.

The Board seeks the full inclusion of individuals with disabilities into society and the right of such persons to be treated as equals among all people. Full inclusion includes all facets of an individual's life.

1. Civil Rights and Justice

The **Civil Rights** of persons with disabilities is the assurance that such persons shall be afforded equal access to participate in or benefit from a program, service, or activity, and shall not be denied access solely on the basis of disability. Participation in the **Judicial Systems** is critical to equal status in society.

The goals and objectives in the area of **Civil Rights and Justice** are:

1.1 Government entities, public accommodations, and service providers shall be informed and educated to meet their legal obligations to provide their services in a nondiscriminatory manner to persons with disabilities.

Objectives:

1.1.1 As the State Executive Branch Americans with Disabilities Act (ADA) Coordinator per Governor's Administrative Directive12-06, disseminate information to the State Department ADA Coordinators, including but not limited to, staffing meetings of the State ADA Coordinators, maintaining a State ADA Coordinators roster and ADA Coordination website. Assist Department ADA Coordinators in resolving complex ADA-related complaints or situations. Conduct individual orientation trainings for newly appointed ADA Coordinators. (**Priority 1**)

Recommendation: No change.

FY 26 Accomplishments: Held two (2) State ADA Coordinators meetings. Provided technical assistance to State ADA Coordinators on complex ADA related topics, including: 1) Updates on Act 172, SLH 2022 – Hawaii Electronic Information Technology Accessibility Act; 2) U.S. Department of Justice Final Rule: Nondiscrimination on the Basis of Disability, Accessibility of Web Information and Services of State and Local Government Entities; 3) Auxiliary aid/service statements on public notices and agenda requirements under the ADA and the Sunshine Law

1.1.2 Disseminate information to the County ADA Coordinators, including but not limited to, attending quarterly meetings of the County ADA Coordinators and maintaining a County ADA Coordinators roster. Assist County ADA Coordinators (and other County officials) fulfill their responsibilities or in resolving complex ADA-related complaints or situations. (**Priority 2**)

Recommendation: No change.

FY 26 Accomplishments: Held two (2) County ADA Coordinators meetings. Provided technical assistance to County ADA Coordinators on complex ADA related topics, including: 1) Updates on Act 172, SLH 2022 – Hawaii Electronic Information Technology Accessibility Act; 2) U.S. Department of Justice Final Rule: Nondiscrimination on the Basis of Disability, Accessibility of Web Information and Services of State and Local Government Entities; 3) Auxiliary aid/service statements on public notices and agenda requirements under the ADA and the Sunshine Law.

1.1.3 Provide technical assistance on the requirements of Titles II and III of the ADA, other applicable laws relating to accessing programs and services, and customer service, with a priority to government agencies (including ADA Coordinators). This includes education on the obligation under the ADA, to provide adequate time and opportunity to request services and encouragement to do so, and continue to try and fulfill requests even after posted deadlines. (**Priority 1**)

Recommendation: No change.

FY 26 Accomplishments: Responded to one hundred fifty (150) requests for technical assistance on the requirements of Titles II and III of the ADA and other applicable laws to government agencies and members of the public, including: 1) service and emotional support animals inquiries; 2) service animals policies under ADA Title II and III; 3) Federal Fair Housing Act requirements; 4) informed and provided guidance to the Senate and House Clerk offices regarding various accessibility concerns at the Hawaii State Capitol Building; 5) guidance for public facilities on physical barrier removal; 6) provided education on how to process a request for American Sign Language (ASL) interpreters and how to budget for the costs of auxiliary aids and services; 7) accessibility of public information for persons with low vision; 8) Department of Agriculture and Biosecurity procedures for service animals entering the State of Hawaii; 9) requirements for web content accessibility under state and federal policy.

1.1.4 Provide technical assistance to State agencies to assist in improving web content and mobile app accessibility for persons with disabilities in accordance with the U.S. Department of Justice Title II regulations. (**Priority 1**)

Recommendation: No change.

FY 26 Accomplishments: Provided eighteen (18) technical assistance to State agencies to improve web content and mobile app accessibility for persons with disabilities in accordance with the U.S. Department of Justice Title II regulations.

1.1.5 Recommended Changes of FY26-27: Maintain a secured website for State and County ADA Coordinators as a repository of minutes of meetings and rosters. (**Priority 2**)

Recommendation: Reword to read as follows: <u>Develop a secured website as a repository of State and County ADA coordination information, current resources on State and Federal disability laws and rosters.</u>

FY 26 Accomplishments: Continued to maintain the secured website for State and County ADA coordinators.

1.1.6 Provide technical assistance to the Legislature to ensure that the legislative process is accessible to persons with disabilities. (**Priority 3**)

Recommendation: No change.

FY 26 Accomplishments: Provided technical assistance at the 33rd Legislative session on the placement of on-site ASL interpreters, captions on TV monitors and picture in picture of video remote ASL interpreter during live hearings.

1.1.7 Provide a series of in person or virtual training workshops for State and county entities on the following requirements: making public meeting notices accessible for persons with disabilities, including the placement of auxiliary aids and services request information on notices and the provision of a call in number for persons with disabilities who may not have the technology or ability to participate in a virtual meeting or event via a given virtual software platform, but who can otherwise participate by phone, pursuant to the Board's "Guidance on the Provision of Auxiliary Aids and Services or Accommodations Due to a Disability at Public Meetings or Events"; making good faith efforts to obtain a requested auxiliary aid or service up until the meeting or event, even if the notice includes a request by date; and making public documents accessible for persons with disabilities, including how to make them accessible (projected number = 4 to 6 workshops). (**Priority 3**)

Recommendation: No change.

FY 26 Accomplishments: Provided twenty (20) one-on-one trainings to state employees on how to develop or remediate their meeting agenda and minutes. No workshop activity.

1.1.8 Provide training to State and County ADA Coordinators and relevant employees on the new ADA Title II regulations requiring state and local government web content and mobile apps to be accessible to persons with disabilities (projected number = 12 sessions). (**Priority 1**)

Recommendation: No change.

FY 26 Accomplishments: No activity.

1.2 Federal, State, and county laws, rules, policies, or procedures shall ensure non-discriminatory treatment of persons with disabilities.

Objective:

1.2.1 Support legislation or administrative rules, policies, or procedures to remove discriminatory language and/or strengthen non-discriminatory language as it affects persons with disabilities. (**Priority 1**)

Recommendation: No Change.

FY 26 Accomplishments: Reviewed two thousand seven hundred ninety (2,790) and continued to review proposed legislation, administrative rules, and policies and procedures that may have or may have an impact on persons with disabilities. DCAB took a position on seventy-nine (79) legislative bills, ten (10) resolutions, submitted one hundred seventeen (117) written testimonies, and offered twenty

seven (27) oral testimonies. Submitted ten (10) county and one (1) federal testimonies that affects persons with disabilities.

1.3 Persons with disabilities and their families will have access to information about their civil rights to be effective self-advocates.

Objective:

1.3.1 Provide technical assistance to consumers and families of the requirements of civil rights laws affecting persons with disabilities and refer them to enforcement agencies, as appropriate. (**Priority 3**)

Recommendation: No change.

FY 26 Accomplishments: Responded to five thousand nine hundred twenty (5,920) requests for information on programs and services or laws affecting persons with disabilities and referred to appropriate agency. Referred two hundred ninety six (296) to enforcement agencies.

2. Facility Access

Facility Access ensures the maximum inclusion of persons with disabilities in society through the design and construction of buildings, facilities, and sites that are free of barriers.

The goals and objectives in the area of **Facility Access** are:

2.1 State and county buildings, facilities, and sites will be designed and constructed to meet the requirements of Section 103-50, Hawaii Revised Statutes.

Objectives:

2.1.1 Review State and county construction documents as required by Section 103-50, Hawaii Revised Statutes (HRS).

Recommendation: No change.

FY 26 Accomplishments: Conducted one thousand two hundred sixty-six (1,266) State and County construction document reviews as required by §103-50, Hawaii Revised Statutes (HRS).

2.1.2 Issue interpretive opinions on State of Hawaii design guidelines for Section 103-50, Hawaii Revised Statutes, as requested, for the purpose of clarifying design requirements for State and county construction projects (projected number = 5 opinions), and post decisions sorted by the Americans with Disabilities Act Accessibility Guidelines (ADAAG) and the Fair Housing Accessibility Guidelines (FHAG) sections and the Hawaii Outdoor Developed Areas Accessibility Guidelines (HODAAG), on the Disability and Communication Access Board's website. (**Priority 1**)

Recommendation: No change.

FY 26 Accomplishments: Conducted and issued one (1) Interpretive Opinion 2026-01 Slope of walking surfaces. This interpretive opinion clarifies the cross-slope requirements at a 90-degree turn.

2.1.3 Review and decide upon site specific alternate design requests, per the public hearing process, for Section 103-50, Hawaii Revised Statutes projects. (**Priority 1**)

Recommendation: No change.

FY 26 Accomplishments: No activity.

2.1.4 Review urban or project master plans to ensure that accessibility compliance is acknowledged at the earliest phase of planning. Monitor large projects in the conceptual stage by initiating contact with State and local government to offer assistance with accessibility issues and encourage dialogue with the Disability and Communication Access Board before and during the development of construction

drawings. Provide technical assistance on urban, pedestrian planning committees to ensure inclusion of accessibility concepts. (**Priority 3**)

Recommendation: No change.

FY 26 Accomplishments: Conducted three (3) Master Plan reviews: Environmental Impact Statement Preparation Notice (EISPN) and Public Scoping Meeting for the Sand Island Wastewater Treatment Plant, Request for Pre-Consultation and Scoping for Environmental Impact Statement Preparation Notice Acquisition and Expansion of the Waiahi Surface Water Treatment Plant and Upgrade of the Related Waterline Transmission System, Draft Environmental Assessment – Anticipated Finding of No Significant Impact DLNR Division of State Parks Mālaekahana State Recreation Area – Kalanai Section Park Improvements.

2.1.5 Monitor projects that have been published as starting construction or that are going out to bid but have not been submitted for review as required by Section 103-50, Hawaii Revised Statutes. Inform appropriate ADA Coordinators or Department/Agency by email that the project is required to comply with Section 103-50, Hawaii Revised Statutes. (**Priority 2**)

Recommendation: No change.

FY 26 Accomplishments: Notified ADA Coordinators or Department/Agency representatives that one hundred seventy-six (176) of their projects were not submitted for review as required by §103-50, HRS. Received ninety five (95) responses to past queries, and forty-four (44) projects were submitted for review based on past queries.

2.1.6 Maintain a list of construction projects reviewed under Section 103-50, Hawaii Revised Statutes for which staff have conducted a written document review. The list will be posted quarterly on the Disability and Communication Access Board's website. (**Priority 3**)

Recommendation: No change.

FY 26 Accomplishments: Quarterly listing of projects reviewed were posted on the DCAB website.

2.2 Design professionals, the building industry, facility managers, State and county agencies, and others will be educated about current and evolving design requirements, innovative design requirements and solutions, as well as other design information regarding access for persons with disabilities.

Objectives:

2.2.1 Provide technical information and assistance to design professionals on the requirements of the Americans with Disabilities Act Accessibility Guidelines (ADAAG), Fair Housing Accessibility Guidelines (FHAG), and other relevant design codes by responding to questions on design via meetings, faxes, email, and phone inquiries (projected number = 400 responses). (**Priority 1**)

Recommendation: No change.

FY 26 Accomplishments: Responded to eight hundred ninety-eight (898) requests for technical information from design professionals on the requirements of the Americans with Disabilities Act Accessibility Guidelines (ADAAG), Fair Housing Accessibility Guidelines, and other relevant design codes.

2.2.2 Conduct or coordinate workshops and training sessions for 1) public works personnel, 2) the architectural and engineering community, and 3) user agencies on design standards, human factor requirements for persons with disabilities, access laws, and exemplary design (target = 10 workshops and/or conference). Workshops and training sessions will focus on the revised Americans with Disabilities Act Accessibility Guidelines (ADAAG), following its adoption by the U.S. Department of Justice and the Disability and Communication Access Board. (**Priority 2**)

Recommendation: No change.

FY 26 Accomplishments: Conducted five (5) virtual training sessions for DCAB's 2025 Fall Basic Training schedule, four (4) virtual training sessions for the 2026 Disability Access Conference and two (2) in-person workshops. Participated in a total of twenty-four (24) webinars conducted by the Disability and Business Technical Assistance Center (DBTAC) and the U.S. Access Board, and Fair Housing Accessibility First.

2.2.3 Prepare a periodic "Access E-Bulletin" to inform design professionals and State and county project managers of the latest information on accessibility design standards and guidelines and distribute via email (target = 16 issues/year). (**Priority 2**)

Recommendation: No change.

FY 26 Accomplishments: Prepared and distributed fifteen (15) "Access E-Bulletins".

2.3 Existing and new construction codes, standards, and policies relevant to facility access will include the current minimum requirements for accessibility for persons with disabilities.

Objectives:

2.3.1 Provide policy guidelines to State and local government to recommend adherence to the Americans with Disabilities Act Accessibility Guidelines (ADAAG), the Fair Housing Accessibility Guidelines (FHAG), the Hawaii Outdoor Developed Areas Accessibility Guidelines (HODAAG)**,** or other draft/interim guidelines of the U.S. Access Board as best practices; when such guidelines do not exist, provide appropriate design recommendations to ensure program access for persons with disabilities. (**Priority 2**)

Recommendation: No change.

FY 26 Accomplishments: No activity.

2.3.2 Monitor and provide testimony to ensure that applicable codes incorporate or reference the Americans with Disabilities Act Accessibility Guidelines (ADAAG) and Fair Housing Accessibility Guidelines (FHAG), and the Hawaii Outdoor Developed Areas Accessibility Guidelines (HODAAG) as a minimum. As appropriate, support changes that mirror best practices or expanded access for persons with disabilities. (**Priority 2**)

Recommendation: No change.

FY 26 Accomplishments: Monitored adoption status of "Accessibility Standards for Pedestrian Facilities in the Public Right-of-Way" by the Department of Justice.

2.4 Existing codes, standards, policies, and practices shall be examined to provide recommendations for expanded coverage to those areas where no accessibility design guidelines exist, but where best practices can increase access for individuals with disabilities.

Objectives:

2.4.1 Monitor proposed guidelines and standards for increased access to buildings, facilities, and sites, equipment, and furniture and provide comment, as needed. (**Priority 2**)

Recommendation: No change.

FY 26 Accomplishments: Monitored proposed guidelines on Americans with Disabilities Act and Architectural Barriers Act Accessibility Guidelines; EV Charging Stations.

2.4.2 Provide guidance to State and local governments to promote increased accessible housing or residential settings not covered by the Fair Housing Act or the Americans with Disabilities Act. (**Priority 2**)

Recommendation: No change.

FY 26 Accomplishments: Testified at two (2) meetings of the Honolulu City Council to advocate that elevator requirements be added to the City's affordable housing subsidy program.

2.4.3 Provide information on areas of acoustics, wayfinding, equipment and other areas where existing guidance may provide greater functionality for persons with disabilities. (**Priority 2**)

Recommendation: No change.

FY 26 Accomplishments: No activity.

3. Communication Access

Communication Access includes the provision of auxiliary aids and services that facilitate the effective exchange of information with or by persons with disabilities who require such access. Communication access occurs through communication access providers (individuals) as well as through telecommunication and electronic information devices, auxiliary aids and services.

The goals and objectives in the area of **Communication Access** are:

3.1 The quantity and quality of communication access providers in the State of Hawaii will be increased. State agencies will be aware of existing communication access providers and their qualifications.

Objectives:

3.1.1 Operate and maintain the Hawaii Quality Assurance Screening (HQAS) credentialing program for sign language interpreters who do not possess national certification; develop an instructional video for HQAS applicants. (**Priority 2**)

Recommendation: No change.

FY 26 Accomplishments: Issued twenty-six (26) Hawaii State Sign Language Interpreter Credentials. Tested three (3) HQAS applicants.

3.1.2 Operate and maintain the Continuing Education Program for State credentialed interpreters, including the secured website tracking system and make improvements if necessary, and provide at least 0.5 hours of continuing education workshops geared towards Level III sign language interpreters. (**Priority 1**)

Recommendation: No change.

FY 26 Accomplishments: Nineteen (19) interpreters are enrolled in the Continuing Education Program.

3.1.3 Provide technical assistance regarding Hawaii Administrative Rules, Title 11, Chapter 218, including the Hawaii State Sign Language Interpreter Credential and the recommended fee schedule. (**Priority 3**)

Recommendation: No change.

FY 26 Accomplishments: Provided eight (8) technical assistance responses regarding the revised Hawaii Administrative Rules.

3.1.4 Recommended Changes of FY26-27: Update and maintain a registry of current communication access providers (for Deaf, Deaf-Blind, and other persons with communication access disabilities) and their credentials and post it on the Disability and Communication Access Board's website. (**Priority ~~2~~)**

Recommendation: Reduce priority from 2 to 3.

FY 26 Accomplishments. Reviewed and updated the list of current communication access providers and their credentials on the DCAB website as of June 2026.

3.1.5 Keep informed of nationwide efforts on regulation and oversight of American Sign Language (ASL) interpreters or ASL interpreter referral agencies. (**Priority 3**)

Recommendation: No change.

FY 26 Accomplishments: No activity.

3.1.6 Provide quarterly continuing education workshops and trainings for State credentialed interpreters and individuals studying for a credential to gain workforce experience. (**Priority 1**)

Recommendation: No change.

FY 26 Accomplishments: No activity.

3.1.7 Update the Hawaii State Sign Language Interpreter Credential and recommended fee schedule, as needed. (**Priority 1**)

Recommendation: No change.

FY 26 Accomplishments: No activity.

3.2 Individuals with communication access needs shall be aware of their rights to communication access services and technology.

Objectives:

3.2.1 Provide technical assistance to individuals with communication access needs on their right to effective communication (American Sign Language interpreting, notetaking, audio description, and captioning) with an emphasis on State and county services. (**Priority 1**)

Recommendation: No change.

FY 26 Accomplishments: Provided thirty-three (33) technical assistance responses to individuals with communication access needs on their rights to effective communication.

3.2.2 Produce videos in American Sign Language with captions, audio descriptions, and audio transcripts relating to the legislative process with the Legislative Reference Bureau and the Public Access Room. (**Priority 2**)

Recommendation: No change.

FY 26 Accomplishments: Produced American Sign Language educational videos on House Bill 2443 - Relating to Disaster Services, House Bill 1531/Senate Bill 2121 - Relating to Emergency Announcements, House Bill 1577/Senate Bill 2267 - Relating to 911 Services, House Bill 2489/Senate Bill 2412 - Relating to the

University of Hawaii, House Bill 1993/Senate Bill 2851 - Relating to Deaf Individuals, House Bill 2217/Senate Bill 2305 - Relating to Identification, House Bill 2488/Senate Bill 2414 - Relating to the Disability and Communication Access Board, and Senate Bill 2385 - relating to Disaster Services during the 2026 legislative session and shared the videos with the deaf, hard of hearing, and deaf-blind communities through Facebook.

3.2.3 Recommended Changes of FY26-27: [~~Collaborative effort or organize a celebration for a Deaf Awareness event. (**Priority 1**)~~]

Recommendation: Reword to read as follows and lower to priority 2: Facilitate an annual State Communication Access Conference. (**Priority 2**)

FY 26 Accomplishments: Successfully sponsored Deaf Awareness Day on September 27, 2025, with one hundred twenty five (125) attendees, featuring presentations, a community panel on communication access, a Deaf history exhibit, and a livestream for remote participants.

3.3 Service agencies, program providers, and consumers will have access to updated information about federal and state laws relating to communication access.

Objectives:

3.3.1 Provide technical assistance to covered entities on their obligation to provide effective communication including accessible formats (American Sign Language interpreting, notetaking, audio description, and captioning) with an emphasis on State and county services. (**Priority 1**)

Recommendation: No change.

FY 26 Accomplishments: Provided twelve (12) technical assistance to private entities on their obligation to provide effective communication.

3.3.2 Serve on the Deaf and Hard of Hearing Advisory Board (DHHAB), Department of Human Services, Division of Vocational Rehabilitation; the Deaf and Blind Task Force (DBTF); and the Department of Health, Office of Language Access, Language Access Advisory Council (LAAC); to coordinate with Title II entities to improve communication access services. (**Priority 3**)

Recommendation: No change.

FY 26 Accomplishments: Attended four (4) Deaf and Hard of Hearing Advisory Board (DHHAB) meetings, two (2) Deaf and Blind Task Force (DBTF) meetings, and one (1) Language Access Advisory Council (LAAC) meeting.

3.3.3 Provide training to first responders to increase awareness on how to communicate and handle Deaf, Hard of Hearing, DeafBlind, and persons with communication disabilities in the event of emergency situations. (**Priority 1**)

Recommendation: No change.

FY 26 Accomplishments: No activity.

3.4 Advocacy efforts shall enhance effective communication for people who have communication access needs.

Objectives:

3.4.1 Engage in advocacy efforts involving services, rules, regulations, and other policies to enhance effective communication, including web accessibility and emergency broadcasts. (**Priority 1**)

Recommendation: No change.

FY 26 Accomplishments: Revised the Communication Access Chapter in the DCAB Programs and Services Reference Manual and met with the Big Island Mayor's Office and the Governor's Office to discuss protocols and resources for improving effective communication during emergency announcements.

3.4.2 Monitor, review, and submit comments to the Federal Communications Commission regarding rulemaking and pilot programs on improving accessibility for people with communication disabilities. (**Priority 2**)

Recommendation: No change.

FY 26 Accomplishments: Received and reviewed weekly emails from U.S. Federal Communications Commission.

3.4.3 Recommended Changes of FY26-27: ~~[Follow up on the report on the status of American Sign Language Services in Hawaii, pursuant to Act 204-24, by proposing funding to support efforts to increase the number of ASL interpreters in the State. (**Priority 1**)]~~

Recommendation: Reword to read as follows: Advocate for an Interpreter Training Program legislation to support efforts to increase the number American Sign Language interpreters in the State. (**Priority 1**)

FY 26 Accomplishments: Introduced HB2489/SB2412 to establish a bachelor's degree program in American Sign Language interpretation at the University of Hawai'i at Mānoa and participated in the legislative process by attending hearings and submitting testimony.

3.4.4 **NEW**: Pursuant to Senate Concurrent Resolution 63 Senate Draft 1, conduct a study on the health care communication needs of patients who are deaf, hard of hearing, or deaf-blind, and report findings and recommendations to the Legislature. (**Priority 1**)

4. Education and Training

Education and Training includes formalized early intervention, secondary educational systems, and post-secondary educational institutions that provide learning through instructional curriculum.

The goals and objectives in the area of **Education and Training**:

4.1 Parents of children with disabilities will have access to information for educational rights and resources to enable them to participate fully in the education of their children.

Objectives:

4.1.1 Conduct workshops and an Annual Special Parent Information Network (SPIN) conference for families of individuals with disabilities in the educational system to enable them to benefit from services (target = 1 conference and 3 to 4 workshops). (**Priority 1**)

Recommendation: No change.

FY 26 Accomplishments: Conducted the Annual 40th SPIN Conference on March 28, 2026 with four hundred seventy two (472) individuals in attendance, sixty (60) community and government organizations represented, and fourteen (14) workshops. Co-hosted the Oahu Footsteps on Transition Virtual Fair and presented a workshop at the Kauai and Waimea Transition Fairs. Conducted two (2) additional workshops at the Leadership in Disabilities and Achievement of Hawaii (LDAH) Traveling Mini Conferences in Kailua-Kona and Hilo and manned resource tables at 8 additional events for parents.

4.1.2 Operate SPIN "warm line" (phone support and emails) that is available to the general public to respond to questions and concerns of parents of children with disabilities as well as offer information regarding events and resources (projected number = 75 contacts/month). (**Priority 1**)

Recommendation: No change.

FY 26 Accomplishments: Fielded one thousand one hundred ninety three (1,193) phone calls and emails through June 30, 2026. Average contacts/month = 99.

4.1.3 Publish and distribute the "SPIN News" in cooperation with the Department of Education, for parents of special education students and interested professionals (target = 4 regular issues and 1 special edition). (**Priority 1**)

Recommendation: No change.

FY 26 Accomplishments: Published four (4) quarterly issues. Posted one hundred two (102) posts to SPIN's Facebook page, twenty eight (28) posts to Instagram and one hundred ten (110) E-blasts of information, resources and community events.

4.1.4 Develop brochures, infographics and/or other public education materials and distribute to parents of students with disabilities to assist them in understanding 1) the rights of students with disabilities and their parents, and 2) community resources, and 3) evidence based practices (target = 10 educational materials). (**Priority 2**)

Recommendation: No change.

FY 26 Accomplishments: Developed fifteen (15) infographics on various topics of interest to parents and included them in newsletter issues. Updated nine (9) infographics on Annual Performance Indicators in partnership with the Monitoring and Compliance Branch. Developed an infographic for the State Council on Developmental Disabilities regarding eligibility for Developmental Disabilities Division (DDD) services.

4.1.5 Maintain two (2) SPIN websites with updated information for parents of students with disabilities, professionals and the community about the special education process, community resources, and events. (**Priority 2**)

Recommendation: No change.

FY 26 Accomplishments: Maintained and updated both websites including calendar events and posting of newsletters and infographics. Added workshop materials from the 2026 SPIN Conference.

4.2 Schools (grades Pre-K to 12), early intervention programs and other service providers will have the capacity to provide infants, toddlers, and students with disabilities appropriate special education and related services as well as access to natural environments and the general curriculum.

Objectives:

4.2.1 Monitor State and federal proposed rules, plans, policies and proposals impacting students with disabilities, including, but not limited to the State Performance Plan for Special Education (Individuals with Disabilities Education Act), and assist in the development of such documents; monitor the implementation of special education policies, programs and supports to identify unmet needs of students with disabilities. (**Priority 1**)

Recommendation: No change.

FY 26 Accomplishments: Special Education Advisory Council activities: Reviewed the Office of Special Education Programs determination for Hawaii for school year 2023-2024 and reviewed data, targets, and proposed improvement activities for the Annual Performance Report indicators for school year 2024-25. Set legislative priorities and testified to the Hawaii State Legislature on various bills. Provided special education leadership with written suggestions regarding revisions to graduation requirements and general learner outcomes, non-mandated transition planning, dispute resolution, awareness of inclusive preschool placements, and improving the annual State Performance Plan/Annual Performance Report partner engagement process.

4.2.2 Provide collaborative in-service presentations to educational personnel and other service providers (including undergraduate and graduate students receiving pre-service training) on the educational, social, and personal needs of students with disabilities and their families (target = 8-10 workshops). (**Priority 2**)

Recommendation: No change.

FY 26 Accomplishments: Provided a total of eleven (11) workshops to educators and helping professionals in Hawaii who serve children with disabilities and their families and participated in a panel presentation at the Center on Appropriate Dispute Resolution in Education Symposium in Portland, Oregon.

4.3 Systems of care around education and training will partner with families of children with disabilities to reflect family values, family centered care, and support evidence-based delivery of services.

Objectives:

4.3.1 Provide technical support and staffing to the Special Education Advisory Council and maintenance of the Special Education Advisory Council's website. (**Priority 1**)

Recommendation: No change.

FY 26 Accomplishments: Took minutes and hosted both virtual and in-person meetings. Maintained the SEAC website and posted testimonies, agendas, presentations and meeting minutes. Met with the SEAC Leadership Team to set agendas. Prepared testimonies for legislative hearings. Monitored membership requirements. Drafted the Annual Report to the Superintendent. Staffed the Ad Hoc Committee on Dispute Resolution and the Legislative Committee. Researched and drafted meeting security protocols.

4.3.2 Provide a family voice in the development, implementation, and evaluation of policies, plans, and legislation related to the education of children with disabilities. (**Priority 3**)

Recommendation: No change.

FY 26 Accomplishments: Convened and participated in the discussions of the Parent Partner meetings with the special education leadership team and other parent serving agencies. Served as members of the University of Hawaii Center on Family Engagement Advisory Committee. Met with Hawaii Kids CAN and HIDOE to discuss support for a structured literacy bill. Joined a group on the Big Island to train parent leaders in the Leading by Convening Process.

5. Community Living

Community Living enhances the skills, abilities, resources, and life goals of persons with disabilities and promotes independence and self-determination in choices. Community Living includes, but is not limited to, diagnostic services, medical and health services, child care, respite services, recreation and leisure activities, housing, residential services, independent living services, and family care. Natural support systems shall be sought, whenever possible.

The goal and objectives in the area of **Community Living** are:

5.1 Quality care within the community of service providers for persons with disabilities and their families will be maintained and dispersed among all islands, expanded with new options to meet growing needs to offer a full range of services for choice and self-determination.

Objectives:

5.1.1 Serve on advisory committees or provide technical assistance to agencies to operationalize programs to serve people with disabilities and their families. (**Priority 3**)

Recommendation: No change.

FY 26 Accomplishments: SPIN participated as members of the Evidence-Based Services Committee, the Center on Disability Studies (CDS) Community Advisory Council, the CDS Family Engagement Partnership Advisory Committee, the Children's Mental Health Acceptance Committee, the Kaʻu and Hilo Community Children's Councils, the Project HI AWARE2 Advisory Committee, and the Hawaii Children's Action Network (CAN) Parent Power Hour.

5.1.2 Support legislation to expand, improve, or develop community-based services for persons with disabilities. (**Priority 3**)

Recommendation: No change.

FY 26 Accomplishments: No activity.

6. Emergency Preparedness

Emergency Preparedness includes educating emergency managers, first responders, and planners at the State and county levels about individuals with disabilities and others with access and functional needs during a natural or manmade disaster or emergency, assisting in the development and review of emergency operation plans and how to include representatives from various segments of the population to develop a "whole community" plan.

The goals and objectives in the area of **Emergency Preparedness** are:

6.1 Emergency preparedness, sheltering, and evacuation plans and planning efforts in the State of Hawaii shall ensure the full inclusion of persons with disabilities and others with access and functional needs to be consistent with the "whole community concept" of emergency management established by the Federal Emergency Management Agency (FEMA).

Objectives:

6.1.1 Participate in State efforts (i.e., the Department of Health's Departmental Operations Center (DOC) and Public Health Preparedness Branch, Department of Defense, and the Hawaii Emergency Management Agency), with the focus on individuals with disabilities and others with access and functional needs during a natural or manmade disaster or emergency and support legislative efforts to secure emergency preparedness funds. (**Priority 2**)

Recommendation: No change.

FY 26 Accomplishments: Participated in six (6) Department of Health's Public Health Preparedness Branch meetings on Kona Lows storms and three (3) meetings on the Statewide Wildfire Action Plan.

6.1.2 Provide technical assistance to the Department of Health, State and County Emergency Management Agencies, and American Red Cross on the accessibility of sites chosen for use as general population evacuation and congregate care shelters and Community Points of Distribution. (**Priority 3**)

Recommendation: No change.

FY 26 Accomplishments: No activity.

6.1.3 Recommended Changes of FY26-27: ~~Seek legislation for a Disability Integration Specialist with the focus on individuals with disabilities and others with access and functional needs during a natural or manmade disaster or emergency. (**Priority 1**)~~

Recommendation: Reword to read as follows and reduce Priority to 2: Support the efforts of the Disability Integration Specialist and ASL Program Coordinator at the Hawaii Emergency Management Agency. (**Priority 2**)

FY 26 Accomplishments: Provided testimonies for House Bill 2443, Relating to Disaster Services for a Disability Integration Specialist in the Hawaii Emergency

Management Agency. Act 133 SLH 2026 and Act 175 SLH 2026 signed into law. Act 133 SLH 2026 established funding for one (1) Disability Integration Specialist for FY27 only. Act 175 SLH 2026 established operating budget funding for one (1) Disability Integration Specialist and one (1) American Sign Language (ASL) Program Coordinator positions for the Hawaii Emergency Management Agency.

6.2 Increase the capacity of individuals with disabilities and others with access and functional needs in all aspects of emergency management, including prevention/mitigation, preparedness, response and recovery during disaster situations through the dissemination of information and participation in emergency preparedness events and exercises.

Objectives:

6.2.1 Contribute information to other programs that host exhibits at community disaster preparedness/resilience fairs and hold emergency simulations on the needs of persons with disabilities and access or functional needs. (**Priority 3**)

Recommendation: No change.

FY 26 Accomplishments: Participated in the Waialua District Park, Community Assistance Center, March 26-28, 2026 for fifty (50) individuals, family or friends with persons with disabilities impacted by the second Kona Low storm. Participated in the Waianae Community Assistance Center, April 25, 2026 for thirty (30) individuals impacted by the Kona Low storm. Participated in Community Assistance Center, Koolau Disaster and Recovery, BYU McKay Gym in Laie on April 4, 2026 for five (5) individuals with communication impacted by the Kona Low storm. Participated in the Waianae Storm Recovery Assistance event on April 25, 2026 for thirty (30) individuals with disabilities.

6.2.2 Create and maintain a page on the Disability and Communication Access Board website with information in accessible formats to disseminate emergency preparedness information that is relevant to Hawaii. Information shared will be from nonprofits such as the American Red Cross, and federal, state, and county emergency agencies. (**Priority 1**)

Recommendation: No change.

FY 26 Accomplishments: No activity.

6.2.3 Coordinate interagency efforts to review and update the 2009 Interagency Action Plan on Emergency Preparedness for Persons with Disabilities. **(Priority 2)**

Recommendation: No change.

FY 26 Accomplishments: No activity.

6.2.4 6.2.4 Review and update emergency preparedness materials posted on the DCAB website. (**Priority 2**)

Recommendation: No change.

FY 26 Accomplishments: No activity.

7. Transportation and Travel

Transportation and Travel includes all means of public and private transit both intrastate and interstate. Persons with disabilities must have equal access to transportation services to secure and maintain employment, utilize community resources, and participate in social and recreational activities.

The goals and objectives in the area of **Transportation and Travel** are:

7.1 Recommended Changes of FY26-27: When provided, public and private ground transportation systems in all counties will be fully accessible, as provided by law.

Recommendation: Addition to read as follows: When provided, to the general public, public and private ground transportation systems in all counties will be fully accessible, as provided by law.

Objectives:

7.1.1 Provide technical assistance to public and private transportation providers on the requirements for accessible vehicles and transportation services under Titles II and III of the Americans with Disabilities Act, to include but not be limited to the fixed-route bus, paratransit, shuttle, taxi services, and ride hailing services. (**Priority 2**)

Recommendation: No change.

FY 26 Accomplishments: No activity.

7.1.2 Provide technical assistance to the City and County of Honolulu and the Honolulu Authority for Rapid Transportation to ensure the train cars and services adequately serve persons with disabilities. The Section 103-50, Hawaii Revised Statutes review process already covers the facility, but not the actual transit vehicles. (**Priority 3**)

Recommendation: No change.

FY 26 Accomplishments: No activity.

7.1.3 Monitor and provide testimony in accordance with the Disability and Communication Access Board guiding principles on public transit fixed-route bus and paratransit service on proposed federal, State, and county legislation and regulations relating to transportation services, including public transit, paratransit, and alternate transportation modes that impact people with disabilities, including fare and fare categories for paratransit service and for fixed route service. (**Priority 1**)

Recommendation: No change.

FY 26 Accomplishments: Attended two (2) meetings of the Honolulu City Council's Budget Committee. Attended two (2) meetings of the City and County of Honolulu's

Committee on Accessible Transportation. Attended two (2) meetings of the City and County of Honolulu's Rate Commission.

7.1.4 Monitor private transportation network companies and encourage them to utilize accessible vehicles as part of their fleet. (**Priority 2**)

Recommendation: No change.

FY 26 Accomplishments: No activity.

7.1.5 Advocate for additional seating and transit safety measures for persons with disabilities beyond the minimum requirements of the Americans with Disabilities Act. (**Priority 3**)

Recommendation: No change.

FY 26 Accomplishments: No activity.

7.2 Travel to, from and within the State of Hawaii for travelers with disabilities shall comply with the provisions of the Air Carrier Access Act and the Americans with Disabilities Act.

Objectives:

7.2.1 Provide technical assistance to the Department of Transportation Airports Division and other agencies working at the airport to increase accessibility for all air carrier passengers with disabilities to ensure compliance with the Air Carrier Access Act and the Americans with Disabilities Act, while advocating they exceed minimum standards when possible. (**Priority 2**)

Recommendation: No change.

FY 26 Accomplishments: Provided copies to the Department of Transportation (DOT) and the Department of Agriculture and Biosecurity (DAB) of the Permitted Interaction Group established to investigate the Animal Inspection Station at the Daniel K. Inouye International Airport's report.

7.2.2 Update the "Hawaii Traveler Tips" annually, post on the Disability and Communication Access Board website, and encourage links to the site from other travel or visitor websites. (**Priority 3**)

Recommendation: No change.

FY 26 Accomplishments: Posted updated Traveler Tips for all four (4) counties.

7.2.3 Monitor and provide comments, as appropriate, to the proposed federal changes in the Air Carrier Access Act. (**Priority 3**)

Recommendation: No change.

FY 26 Accomplishments: No activity.

7.2.4 Provide testimony in support of the State authorizing the creation of an Airport Authority, including the creation of a formal disability committee to advise on programs, services, and policies at Hawaii State Airports. (**Priority 3**)

Recommendation: No change.

FY 26 Accomplishments: Sent a letter to the Director of the Department of Transportation advocating that DOT form a disability advisory committee.

7.2.5 Advocate the State Department of Transportation to create a disability committee to advise on programs, services, and policies at Hawaii State Airports (**Priority 1**)

Recommendation: No change.

FY 26 Accomplishments: Submitted a letter to Hawaii Department of Transportation requesting they establish an advisory committee of travelers with disabilities.

7.2.6 **NEW:** Advocate the Department of Agriculture and Biosecurity to improve the Animal Inspection process for travelers who have service dogs. (**Priority 2**)

7.3 Pedestrian safety efforts shall adequately consider the needs of people with disabilities.

Objectives:

7.3.1 Monitor and provide comment on proposed federal, State, and county legislation and regulations relating to pedestrian safety. (**Priority 2**)

Recommendation: No change.

FY 26 Accomplishments: No activity.

7.3.2 Participate in public education efforts and committees in accordance with the Disability and Communication Access Board's guiding principles on pedestrian safety for persons with disabilities. (**Priority 2**)

Recommendation: No change.

FY 26 Accomplishments: No activity.

7.4 Financial assistance shall be made available to offset costs related to transportation services or devices.

Objective:

7.4.1 The State shall establish a rebate program for the purchase of electric mobility devices as defined in 28 CFR §35.104 and 28 CFR § 36.104 comparable to other programs, such as the one provided for electric bicycles and mopeds. (**Priority 2**)

Recommendation: No change.

FY 26 Accomplishments: No activity.

8. Parking

Accessible parking spaces are uniquely designed and located to accommodate the needs of qualified individuals with mobility impairments. A "person with a disability parking permit" (parking placard or special license plates) authorizes the use of accessible parking spaces. Placards include long term six (6) year placards, temporary placards, and Disabled Paid Parking Exemption Permits (DPPEP).

The goals and objectives in the area of **Parking** are:

8.1 Parking permits (placards or special license plates) will be issued to qualified individuals with mobility impairments in conformance with Chapter 291, Part III, Hawaii Revised Statutes and Hawaii Administrative Rules, Title 11, Chapter 219.

Objectives:

8.1.1 Procure placards, decals, identification cards and application forms for the parking program for persons with disabilities. (**Priority 1**)

Recommendation: No change.

FY 26 Accomplishments: Procured ninety thousand six hundred (96,600) decals, and thirty thousand (30,000) identification cards.

8.1.2 Continue Memorandums of Agreement (MOA) with the counties to issue all placards (except for renewals of six (6) year placards and issuance of all Disabled Paid Parking Exemption Permit placards), distribute supplies to the counties to fulfill the MOA, generate quarterly and annual statistics on issuance and distribute to the counties, and reimburse the counties per the MOA. (**Priority 1**)

Recommendation: No change.

FY 26 Accomplishments: No activity.

8.1.3 Administer in-house the statewide issuance of long term placard renewals by mail. (**Priority 1**)

Recommendation: No change.

FY 26 Accomplishments: Issued nine thousand eight hundred and eighty (9,880) long term placards by mail.

8.1.4 Continue Memorandum of Agreement with consultant to host the parking database and to add features, as needed, to improve the parking program (e.g., new section for permittees with a Disabled Paid Parking Exemption Permit). (**Priority 1**)

Recommendation: No change.

FY 26 Accomplishments: No activity.

8.1.5 Explore State legislation that would allow permittees who qualify for a Disabled Paid Parking Exemption Permit to receive the parking fee exemption through a special license plate. (**Priority 2**)

Recommendation: No change.

FY 26 Accomplishments: No activity.

8.1.6 Administer in-house the statewide issuance of the Disabled Paid Parking Exemption Permit by mail. (**Priority 1**)

Recommendation: No change.

FY 26 Accomplishments: Issued sixty-six (66) Disabled Paid Parking Exemption Permits by mail.

8.1.7 Recommended Changes of FY26-27: Establish a disability travel placard, including any necessary amendments to Chapter 291, Part III, Hawaii Revised Statutes and Hawaii Administrative Rules, Title 11, Chapter 219. (**Priority ~~2~~**)

Recommendation: Increase priority from 2 to 1.

FY 26 Accomplishments: Monitored and provided testimonies in support for House Bill 469, Relating to Parking for Disabled Persons, to establish a disability travel placard. Act 54 was signed by Governor Josh Green on May 28, 2026.

8.2 Quality assurance measures will be established and maintained to ensure a viable and reliable parking program for persons with disabilities.

Objectives:

8.2.1 Retrieve voided or expired placards. (**Priority 1**)

Recommendation: No change.

FY 26 Accomplishments: Retrieved two thousand four hundred (2,400) placards upon renewal.

8.2.2 Retrieve voided or expired placards upon death of permittee through death record matches, through family members or legal representatives and from county issuing agencies and provide information to law enforcement on invalid placards. (**Priority ~~2~~**).

Recommendation: Increase priority from 2 to 1.

FY 26 Accomplishments: Retrieved four thousand eight hundred and seventy-five (4,875) parking placards.

8.2.3 **NEW:** Create and distribute a guidance document to Hawaii licensed medical professionals regarding their role in the parking program. (**Priority 3**)

8.3 Parking placards and parking spaces reserved for persons with disabilities will be enforced appropriately when abused. Misuse of placards and parking spaces reserved for persons with disabilities will be enforced appropriately.

Objectives:

8.3.1 Continue to support State and county agencies and enforcement personnel efforts to issue citations for illegal parking in accessible parking spaces consistent with the penalty amounts provided under Chapter 291, Part III. (**Priority 1**)

Recommendation: No change.

FY 26 Accomplishments: Provided the Honolulu Police Department Parking Enforcement and Collection Unit with informational flyers to include with citations issued for non-payment of meter fee if a vehicle is displaying a parking permit other than a disabled paid parking exemption permit. Worked with State Department of Law Enforcement (DLE) to grant dispatchers access to DCAB's parking database.

8.3.2 Develop and maintain methods for members of the public to report the use of an expired disability parking placard to obtain parking privileges or a vehicle parked in an access aisle while displaying a disability parking placard or special license plates. (**Priority 3**)

Recommendation: No change.

FY 26 Accomplishments: Twenty-two (22) submissions were received.

8.3.3 Staff will provide information to permittees on the proper use of disability parking permits and accessible parking spaces and access aisles when a report of improper use is received. (**Priority 3**)

Recommendation: No change.

FY 26 Accomplishments: Three (3) follow-ups were conducted

8.3.4 Explore possibilities of a State or county agency enforcing accessible parking design requirements. (**Priority 2**)

Recommendation: No change.

FY 26 Accomplishments: Testified at two (2) meetings of the County of Hawaii Council's Policy Committee on Public Works and Mass Transit in support of Bill 132 which would have established design requirements for accessible parking spaces in ordinance at paid parking facilities located in the Kailua-Kona area.

8.3.5 Develop and maintain methods for members of the public to report locations with accessible parking spaces that are non-compliant with design regulations. (**Priority 3**)

Recommendation: No change.

FY 26 Accomplishments: Six (6) submissions were received.

8.3.6 Staff will provide information to parking lot owners on the federal and State design regulations when a report of a non-compliant accessible parking space is received. (**Priority 3**)

Recommendation: No change.

FY 26 Accomplishments: Three (3) follow-ups were conducted.

8.3.7 Explore possible legislation to reserve van accessible spaces for use by permittees who use a wheelchair or scooter and/or use a vehicle with a side mounted lift or ramp. (**Priority 3**)

Recommendation: No change.

FY 26 Accomplishments: No activity.

8.3.8 Support legislation to amend the meter fee exemption from "2.5 hours or the maximum time the meter allows" to "4.5 hours." (**Priority 3**)

Recommendation: No change.

FY 26 Accomplishments: Monitored and provided testimonies in support for Senate Bill 2366, Relating to Parking for Persons with Disabilities, to amend the meter fee exemption from "2.5 hours or the maximum time the meter allows" to "4.5 hours."

8.3.9 **NEW:** Explore a Memorandum of Agreement with the Counties to provide names and mailing addresses of registered vehicle downers, upon request, in response to reliable photographic evidence submitted to the Disability and Communication Access Board showing a vehicle parked in a reserved accessible space without displaying a valid parking permit. (**Priority 2**)

8.4 Public education and awareness activities will promote the appropriate use of parking spaces for persons with disabilities.

Objectives:

8.4.1 Provide technical assistance, training, and other public education efforts to consumers, operators of parking facilities, and the public on the requirements of the parking program. This includes supplying the Department of Education with flyers for its driver's education program, flyers to private driver education operators, and users guides to the permittees. (**Priority 1**)

Recommendation: No change.

FY 26 Accomplishments: Worked with DOH Communications teams to release social media reminders ahead of major holiday weekends on proper use of accessible parking spaces.

8.4.2 Create and maintain a mechanism to communicate with permittees about pending permit expirations and the Disabled Paid Parking Exemption Permit issuance. (**Priority 1**)

Recommendation: No change.

FY 26 Accomplishments: Seven thousand three hundred and twenty-four (7,324) emails were sent.

8.4.3 Provide public education efforts aimed at consumers, operators of parking facilities, and the public on the importance of keeping van accessible spaces available for vehicles with side mounted lifts or ramps whenever possible. (**Priority 1**)

Recommendation: No change.

FY 26 Accomplishments: No activity.

8.4.4 Work with the Counties to mail warning letters to registered vehicle owners when reliable evidence is presented that the vehicle was parked in violation of §291 Part III or Chapter 219, Hawaii Administrative Rules. (**Priority 2**)

Recommendation: No change.

FY 26 Accomplishments: No activity.

8.5 Advocate that the Americans with Disabilities Act (ADA) Titles II and III entities provide accessible and van accessible parking spaces that exceed the minimum number required under the ADA Accessibility Guidelines. Advocate that all accessible parking spaces are maintained and located on an accessible route that connects to an accessible entrance.

Objectives:

8.5.1 Advocate for State and local governments to increase the number of accessible and van accessible parking spaces. (**Priority 2**)

Recommendation: No change.

FY 26 Accomplishments: No activity.

8.5.2 Advocate for ADA Title III entities to increase their number of accessible and van accessible parking spaces. (**Priority 2**)

Recommendation: No change.

FY 26 Accomplishments: No activity.

8.5.3 Testimony will encourage ADA Title II and Title III entities to provide van accessible parking spaces that exceed the minimum number required under the Americans with Disabilities Act Accessibility Guidelines. (**Priority 2**)

Recommendation: No change.

FY 26 Accomplishments: No activity.

8.5.4 **NEW:** Explore possible legislation to require ADA Title II and III entities to provide additional accessible and/or van accessible parking spaces beyond ADA minimums. (**Priority 1**)

8.5.5 Review and revise DCAB document entitled "How to Design an Accessible Space" (**Priority 2)**

9. Employment

Employment includes options that allow youth and adults with disabilities to participate in rewarding work experiences (e.g., internships, volunteerism, work-study, and employment). Employment and training options include, but are not limited to, competitive, subsidized employment training, supported and self-employment, including micro-enterprises, job sharing, and restructuring, which maximize community integration for many persons with disabilities.

The goals and objectives in the area of **Employment** are:

9.1 Employers, unions, and consumers will be aware of employment rights and responsibilities of persons with disabilities in accordance with the Americans with Disabilities Act; Rehabilitation Act of 1973, as amended; the School-to-Work Opportunity Act; and Section 368, Hawaii Revised Statutes.

Objectives:

9.1.1 Provide technical assistance to employers, unions, and consumers on the employment rights of persons with disabilities under applicable federal and State laws. (**Priority 3**)

Recommendation: No change.

FY 26 Accomplishments: No activity.

9.1.2 Provide technical assistance to employers, with an emphasis on State and county government employers, in resolving complex reasonable accommodation requests of employees, including instruction on essential job function analyses, and recommendations on specific cases. (**Priority 2**)

Recommendation: No change.

FY 26 Accomplishments: Provided three (3) technical assistance to State government employer on reasonable accommodation requests of employees with mental or psychological disorders.

10. Other Program Issues

Recommended Changes of FY26-27: Change title to **Technology Accessibility**

Revise Section 10: Other **Program** goals and objectives are:

Recommendation: Goal to read: **Technology Accessibility** (or digital accessibility) refers to the accessibility of all electronic information technology (EIT). EIT includes electronic information - software, systems, and equipment for the internet and intranet systems, websites and interfaces, software applications, operating systems, video and multimedia, telecommunication products, electronic and digital kiosks, information transaction machines, copiers and printers, and desktop and portable computers.

The goals and objectives in the area of **Technology Accessibility** are:

10.1 Recommended Changes of FY26-27: The community will receive information on services, programs, activities, and issues relating to persons with disabilities.

Recommendation: Revise to read as follows: Accessible content and technology ensure information on programs, services, activities, and issues are available to persons with disabilities.

Objectives:

10.1.1 Update the Disability and Communication Access Board's website with relevant documents as reflected elsewhere in the Plan of Action. Expand web pages to include other topics so that references and resources are easier to access. (**Priority 1**)

Recommendation: No change.

FY 26 Accomplishments: No activity.

10.1.2 Establish a policy to remediate all inaccessible documents on the Disability and Communication Access Board's website to ensure they are accessible, and to ensure that all new documents and other content posted on the website are accessible. (**Priority 1**)

Recommendation: No change.

FY 26 Accomplishments: No activity on establishment of a policy to remediate all inaccessible documents on the DCAB website. Developed a FY27 plan to update the DCAB's website to meet compliance.

10.1.3 Recommended Changes of FY26-27: Update the Disability and Communication Access Board's website to ensure that all web content is accessible to persons with disabilities, in compliance with the ADA Title II regulations on web and mobile application accessibility by the compliance date, April 24, 2026. (**Priority 1**)

Recommendation: Addition to read as follows: Update the Disability and Communication Access Board's website to ensure that all web content is accessible to persons with disabilities, in compliance with the ADA Title II regulations on web content and mobile application accessibility by the compliance date, April 26, 2027. (**Priority 1**)

FY 26 Accomplishments: The Department reviewed DCAB's website for indeficiencies and scored 92.3% exceeding the overall industry benchmark of 87.1%. DCAB continued to work on remediating documents posted on the website.

10.1.4 Provide disability related updates and information through social media platforms. (**Priority ~~1~~**)

Recommendation: Reduce priority from 1 to 2.

10.1.5 **NEW:** Provide guidance to state agencies regarding the Hawaii Electronic Information Technology Disability Access Standards. (**Priority 1**)

10.1.6 **NEW:** Provide updates to the Department of Accounting and General Services, Office of Enterprise Services Technology Services on the access standards. (**Priority 1**)

11. Administration

Other **Administration** objectives are:

Objectives:

11.1.1 Complete updating of all position descriptions in the office not updated within the past three years. (**Priority 2**)

Recommendation: No change.

FY 26 Accomplishments: Drafted and updated one position description, Program and Policy Development Coordinator, prepared for FY27 department review.

11.1.2 Maintain the information technology (IT) network to ensure reliability of centralized backup, security, and database. (**Priority 1**)

Recommendation: No change.
FY 26 Accomplishments: Developed and procured an information technology support and service provider to update the server and maintain DCAB's information technology network to ensure reliability of centralized backup, security, and database.

11.1.3 Maintain office records management system, inventory system, purchasing and fiscal management and human resources management in coordination with changes required by the Department of Health and Department of Accounting and General Services. (**Priority 1**)

Recommendation: No change.

FY 26 Accomplishments: Continued to maintain and submit department reports relating to office records management system, inventory system, purchasing and fiscal management and human resources management in coordination with changes required by the Department of Health and Department of Accounting and General Services.

11.1.4 Create separate Office Reference Guides (for the Executive Director and the Administrative Officer) to include: (1) Hiring and Exiting of Staff; (2) Preparation of the Biennium and Supplemental Budget submission, (3) Preparation of Computer, Information Technology (IT), and Telecom Requests, and Furniture Requests, along with maintenance of inventory of those items (**Priority 3**)

Recommendation: No change.

FY 26 Accomplishments: No activity.

11.1.5 Recommended Changes to FY 26-27 Seek implementation of the request for a passenger loading zone and/or accessible parking in front of the Kamamalu

Building. (**Priority 2**)

Recommendation: Delete Objective.

FY 26 Accomplishments: Completed, the City and County of Honolulu installed passenger loading zones in front of the Kamamalu Building.

11.1.6 Continue development and refinement of administrative policies, procedures, and protocols concerning the operations of the Disability and Communication Access Board office and the Kamamalu Building. (**Priority 2**)

Recommendation: Change from 11.1.6 to 11.1.5.

FY 26 Accomplishments: Continued to update administrative procedures and protocols concerning the operations of the DCAB office.

11.1.7 Update the Office Manual. (**Priority 2**)

Recommendation: Change from 11.1.7 to 11.1.6.

FY 26 Accomplishments: No action.

11.1.8 Update organization chart to include new DCAB Program Specialist position (budgeted for January 1, 2026). (**Priority 1**)

FY 26 Accomplishments: On April 29, 2026, Governor Green approved the reorganization to include new DCAB Program Specialist position.

Recommendation: Delete objective.
NEW: 11.1.8 Seek to fill the new DCAB Program Specialist position. (Priority 1)

11.1.9 Modify an existing work area to create a new workstation for the DCAB Program Specialist position. (**Priority 1**)

Recommendation: Delete objective.

FY 26 Accomplishments: Reconfigured four (4) workstations and added one (1) workstation for the DCAB Program Specialist position from June 22, 2026, to June 24, 2026.

11.1.10 Develop an orientation guide for new DCAB Program Specialist position. (**Priority 1**)

Recommendation: Change from 11.1.10 to 11.1.7.

FY 26 Accomplishments: No activity.